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Questions or Comments?

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Welcome To Our First Edition

UBT Connections is our newly instituted newsletter dedicated to all our UBT customers. It is one more way for the Utilities Board of the City of Tuskegee to connect with the customers we serve. UBT Connections provides insight regarding services provided to you and the activities taking place within UBT and our community.

This newsletter gives you details about the changes we feel will be of interest to you as UBT customers, how UBT works and how we are working for you. This publication endeavors to represent our motto: **UBT: Purpose. Progress. People.**

UBT Connections was developed through an internal Marketing Team and Strategic Planning Committee. One of its goals was to address, “How do we translate to our customers that we constantly strive to do more than serve the communities with electricity, sewer and water?” This newsletter is a result of that mission. Both teams, along with General Manager Mark Ennis, decided that a newsletter would be an excellent format for informing our customers of the many facets of involvement UBT has in our community.

We hope you find this publication informative. If you have comments or areas you would like to see us cover, we are more than open to your suggestions.

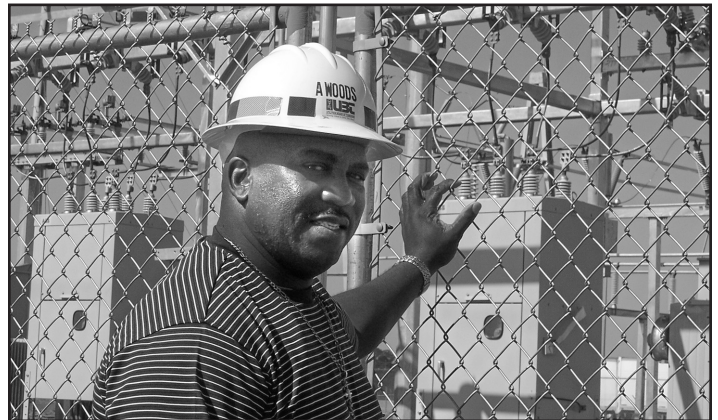
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Shorter Substation Progresses

Quality utility services are essential for the economic growth and development of Macon County. At UBT, we strive daily to ensure that our utility systems are ready and able to support the growth that is anticipated in the communities that we serve.

As evidence of our commitment to economic development, UBT has begun the construction of a new electric distribution substation in Shorter, Ala.

From its location on County Road 40, this substation will supply electricity to customers residing within the corporate limits of the Town of Shorter as well as to those who live in the surrounding areas.



Once in service, this substation will strengthen the entire electric system by reducing the load on our Pleasant Springs Drive substation and free up capacity to serve growth and development along I-85 and in the Franklin Community. Currently, UBT has four substations

that distribute electricity to over 7,300 customers.

This new substation will increase the overall capacity of the electric system and provide more robust service to all our customers. This new substation is expected to be in service by summer 2006.

DEPARTMENTAL NEWS



Electric

We Heard You! UBT Targets Reliability

In order to get an understanding of the needs of our customers, UBT conducted a survey of its residential and business customers.

Nearly 35 percent of residential customers and 9 percent of business customers responded to the survey. The key factor identified by all respondents as rating lowest on the UBT report card was reliability of electric service. A customer comment that summed it up best was, "Remove tree limbs over power lines regularly to prevent outages during storms."

UBT heard you loud and clear. Improving reliability of electric service is being addressed through the hard work of UBT employees.

In regards to reliability, several measures are already underway to improve the efficiency of electricity.

First, UBT continues to improve its services through a continuous and extensive vegetation management program that includes tree trimming, tree removal, brush cutting, herbicide application and tree growth regulators.

According to Mark Ennis, General Manager, "Improving the reliability of the electric service is a top priority for UBT." According to Ennis, most of the

power outages are caused by tree limbs and fallen trees coming in contact with power lines.

Using in-house crews and contract crews (Apslundh Construction), UBT has cleared most of its power lines. In the areas where trees have been trimmed and vegetation removed from its power line rights-of-way, UBT has seen a dramatic reduction of power outages. The electric system covers approximately 100 square miles and UBT's goal is to have all rights-of-way cleared of trees by the end of 2006.

"Additionally, UBT is improving electric service by installing sectionalizing devices and upgrading service lines,"

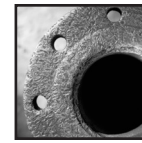
said Alvin Woods, Line Supervisor.

By installing sectionalizing devices and upgrading service lines, reliability of

electric service will be improved dramatically.

Keeping the lights on and the power running for our customers was the highest priority from the survey and UBT continues to make strides in improving its services.

"Improving the reliability of our electric service is a top priority for UBT."
Mark Ennis
UBT General Manager and Receiver



Sewer

Record Energy Costs

The prices of coal and natural gas, the two fuels that are widely used for generating the electricity by UBT, continue to stay at record levels.

For the first three months of calendar year 2006, UBT is paying more for wholesale electricity than was paid during the same periods in years 2004 and 2005.

"To say we are frustrated by these high prices would be an understatement, said Mark Ennis, UBT's General Manager and Receiver.

In order to recover this increase in purchased power cost, UBT, similar to most other electric utilities, includes a fuel adjustment charge on its electric customers' monthly utility bills.

The amount of this charge is determined by multiplying a customer's monthly kilowatt-hour consumption by the established fuel adjustment factor.

Thus far, the fuel adjustment factor has remained constant.

"However, we hope that, in the near future, fuel prices will return to reasonable levels and that the fuel adjustment factor can be reduced," said Ennis.

Water and Sewer Maintenance crews continue to assist customers with savings on their water bills. Currently crews are underway working to have better access to water meters by trimming bushes and clearing underbrush, so that access for reading is easier.

Also underway are efforts to work to bring some manholes higher above ground. By doing this, problems with debris and water collection will be significantly diminished.

"Keeping all the lines flushed and clean is important to a great sewer system," said Alvin Howard, Water and Sewer Maintenance Foreman.

Keeping our customers satisfied through maintenance is how we at UBT best service our customers, said Howard.

Conserve and \$ave

- Use compact fluorescent light bulbs.
- Air dry dishes instead of using your dishwasher's drying cycle.
- Turn off your computer and monitor when not in use.
- Lower the thermostat on your hot water heater to 120° F.
- Take short showers instead of baths.
- Wash only full loads of dishes and clothes.





Community & Economic Development

Macon Economic Growth Dependent On Power

UBT is committed to Macon County economic growth and development. “We have ten opportunities to bring in revenue,” said one individual in a recent meeting held with Macon County stakeholders. There are five exits coming and going down I-85 and ample opportunity to attract drivers to stop and shop.

Feedback such as this places UBT in a clear position to provide opportunity to greater Macon County through all of its services. Understanding the needs of new businesses well in advance allows the customer to move forward with their economic growth and development plans. Knowledge that the UBT has a system in place that will support their needs allows the customer to focus on their business and not worry about the infrastructure needed to get them up and running.

UBT is poised to provide that infrastructure. “We are excited about the opportunity to assist Macon County grow and develop,” said Mark Ennis, General Manager and Receiver. “It’s a good feeling to provide customized services to customers to allow them the opportunity to succeed,” said Ennis.



Water

UBT’s Water Filtration Plant is in the process of making modifications and upgrades to its facility to maintain the quality of our drinking water. Currently underway are the following: rehabilitation of the filters, replacement of the backwash check valves,

modifications to the plant clearing well to maintain proper chlorine contact time, installation of new venture for finish water leaving the plant.

We, at UBT, seek to consistently provide our customers with safest, best tasting glass of water in Macon County.



UBT Endorses Macon County Relay for Life

UBT employees, friends and family are committed to Relay for Life in Macon County. Serving as UBT’s key contact is Linda Marable, who will represent UBT with a booth at the event. Macon County Relay for Life will take place in the town square from 5:30 p.m. – 5:30 a.m.

One person can make a difference. Nowhere is that more evident than with the story of the American Cancer Society Relay For Life, which began in Tacoma, Washington, as the City of Destiny Classic 24-Hour Run Against Cancer.

In the mid-1980s, Dr. Gordy Klatt, a Tacoma surgeon, wanted to enhance the income of his local American Cancer Society office. He decided to personally raise money for the fight by doing something he enjoyed—running marathons. In May 1985, Dr. Klatt spent a grueling 24 hours circling the track at Baker Stadium at the University of Puget Sound in Tacoma for more than 83 miles. Throughout the night, friends paid \$25 to run or walk 30 minutes with him. He raised \$27,000 to

fight cancer. That first year, nearly 300 of Dr. Klatt’s friends, family, and patients watched as he ran and walked the course. While he circled the track those 24 hours, he thought about how others could take part. He envisioned a 24-hour team relay event that could raise more money to fight cancer. Months later he pulled together a small committee to plan the first team relay event known as the City of Destiny.

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Today, tens of thousands participate in a Relay for Life and the cure of cancer.



Contact Us

UBT Board Members
William "Bill" Anderson
Board Chairman

Harold Washington
Board Vice-Chairman

Lutalo Aryee
Board Member

Georgette White-Moon
Board Member

Mae Doris Williams
Board Member

UBT Leadership
Mark Ennis
General Manager and Receiver

Shirley Jones
Administrative Secretary

Alvin Woods
Light and Power Dept.

Izzell Brown
Wastewater Dept.

John Tate
Water Filtration Dept.

Alvin Howard
Water and Sewer Maintenance

Bernice Meadows
Customer Service Dept.

Suzette M. Jelinek
Human Resources Dept.

Customer Service
Regular Business Hours:
8 a.m. to 4:30 p.m.
Monday to Friday
(334) 724-2105
(334) 724-2121

Deposits: Municipal Complex
After Hour Emergencies:
(334) 724-2133

Mark Your Calendars

Upcoming Events

Relay for Life is planned for April 21. If you would like to get involved, contact April Echols at (334) 727-050 ext. 2992.

The first ever **George Carver Peanut Run** is scheduled for April 22. The race begins at 9 a.m. For more information, contact the Tuskegee Area Chamber of Commerce at (334) 727-6619.

UBT Take Charge of Your Health Seminars Municipal Complex will be held in the Auditorium from 4:30 p.m. to 5:30 p.m.

April 27, 2006- Take Action: Stay Fit for Life

May 11, 2006- Take Five: Increasing Fruits and Veggies for a Long Life

May 25, 2006- Take Down the Fat: Smart Ways to Trim Fat from Your Life

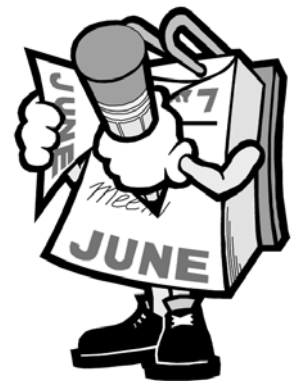
June 8, 2006- Diabetes: Help for Your Family

Small Business Development Workshops (SBDC)- The Tuskegee- Macon County community Development Center is hosting workshops for entrepreneurs, small business owners and those seeking information on "how to start and run a business." Workshops start at 6 p.m. and again at 7 p.m. on Thursday evenings. Interested participants should call (334) 725-8496 for more information.

The Carver Festival is planned for May 13 and 14 in downtown Tuskegee. For more information, contact the Tuskegee Area Chamber of Commerce at (334) 727-6619.

Tuskegee University Graduation spring commencement is May 14 at 9:30 a.m. in the James Center.

A **Money Management Seminar** titled, "Helping You make Wiser \$ Choices" is May 30 from 5 p.m. to 6:30 p.m. at the Municipal Complex Gregg Auditorium. This event is co-presented by UBT and Alabama Cooperative Extension System. For more information, call (334) 724-2169.



Local Meetings

Franklin City Council meetings are the first Monday of each month at 6 p.m. in the Town Hall.

Shorter City Council meetings are the second Thursday of each month at 6 p.m. in the City Hall.

Tuskegee City Council meetings are every second and fourth Tuesday of each month at 6 p.m. in the Municipal Complex.

Macon County Commission meetings are the second Monday of each month in the Macon County Courthouse.

Utilities Board of Tuskegee meetings are the second Wednesday of each month at 5:30 p.m. in the Municipal Complex.